



FREQUENTLY ASKED QUESTIONS

1. What are the tourist requirements for traveling to Coron?

- **For Fully Vaccinated Tourists (12 years old and above)**
 - Vaccination Card.
 - Valid ID.
 - Confirmed Accommodation Voucher from a DOT accredited accommodation establishment.
- **For Partially-Vaccinated or Unvaccinated Tourists (12 years old and above)**
 - Negative RT-PCR test result issued by a DOH accredited laboratory. Test must be conducted within 72 hours prior to the boarding time / travel.
 - Valid ID.
 - Confirmed Accommodation Voucher from a DOT accredited accommodation establishment.
- **For Children 5-11 years old**
 - No Covid-19 test is required if accompanied by a fully vaccinated adult.
 - If the accompanying adults are partially-vaccinated or unvaccinated, a negative RT-PCR test result issued by a DOH accredited laboratory, is required. Test must be conducted within 72 hours prior to the boarding time / travel.
 - Valid ID or birth certificate to prove the child's age.
- **For Children 4 years old and below**
 - No Covid-19 test is required.
 - Valid ID or birth certificate to prove the child's age.

Note:

- *Tourists' requirements may change from time to time per the LGU protocols. You may reconfirm with us before your arrival date for the updated information and check with your flight carrier as well.*

For the RT-PCR requirement, you may check the following offers:

- **Detoxicare Molecular Lab (Home Service) -** <https://twoseasonsresorts.com/corontown/wp-content/uploads/2022/01/TSCB-x-Detoxicare-2022.pdf>
- **Exact Check Diagnostic Center -** <https://twoseasonsresorts.com/wp-content/uploads/2022/02/Two-Seasons-x-Exact-Check-Diagnostic.pdf>



Airline/Commercial flights Requirements:

For Airtrav Seaplane:

- Please refer to Airtrav's reminders. A negative antigen test is still required based on their travel requirements.

For other airlines:

- Please check with your preferred airline as requirements change from time to time

2. What to expect upon arrival in Coron?

- Mandatory checking of requirements at the Tourism Info Desk at Francisco B. Reyes airport (Busuanga airport).
- Submit luggage for disinfection upon arrival at the entry points
- All tourists are required to pay the **Environmental Fee** at the Airport /Tourist One Stop Site located at the entry points of Coron. **Rate is Php200 for 11 years old and above and Php100 for 10 years old and below.**
 - **Note: For guests arriving at the island via SEAPLANE or PRIVATE YACHT, the environmental fee (Php200/person) will be collected at the resort upon check-in. Please prepare cash for your convenience.**
- Shared transportation with co-tourists is allowed.
- Observe minimum health standards and follow existing laws, ordinances and protocols at all times
- All expenses such as but not limited to medical care, accommodation, food and other basic essentials, and rebooking of tickets will be shouldered on the account of the tourist, in case of the following:
 - Tourist manifested symptoms or has tested positive for COVID-19
 - Tourist was exposed to fellow tourist who tested positive for COVID-19
 - Tourist was exposed to local or hotel staff who tested positive for COVID-19
- If tested positive, the tourist will be immediately quarantined inside the designated resort's isolation room or will be referred to the nearest health care facility, if needed, until the tourist fully recovers. The resort management shall be required to comply with the local quarantine protocols of the municipal government.

These guidelines shall be observed by tourists within Coron, Palawan.



3. Is Front Desk available 24hrs?

- Yes, the front desk is available 24 hours.

4. Are island tour activities allowed?

- Yes, Island Tours are allowed. Tour rates are available upon request.

Note: Tours must be arranged thru Two Seasons Coron Island Resort and Spa only. Outside providers are not allowed for security precautions.

5. Is the Fitness Center open?

- Yes, the fitness Center is open from 6am to 10pm.

6. Is El Nido to Coron (vv) via sea travel allowed?

- Yes, sea travel to and from El Nido is already allowed.

Note: We highly discourage guests in taking boat transfers from El Nido to Coron, Palawan due to rampant Gale Warning Notices specially during the periods of June to January. Boat trip cancellation due to "NO SHOW" will be subject to penalty and forfeiture based on our Cancellation Policy.

7. What are the age restrictions?

- This will depend on the quarantine classification in your area by the time of your travel. Coron will accept tourists of all ages as long as the requirements will be completed.

8. What is the allowable occupancy per room?

- Standard capacity of the rooms are allowed.

9. Do you serve breakfast buffet?

- Buffet breakfast is served on a mid to high hotel occupancy status.

10. What are the available amenities?

- Pool is open from 6am to 12am
- Pawikan Aqua Sports is available from 7am to 6pm
- Gym is open from 7am to 10pm
- Sulu Restaurant is open from 6:30am to 10pm
- Bahura Bar is open from 10am to 12am
- Narra Spa is open from 1:00pm to 10pm (last call at 8pm)
- Under the Sea Playhouse is open from 9am to 9pm
- Library is open from 6am to 10pm

Social distancing must always be observed.



11. Do you offer transfer service?

- Yes, transfers are already included in the room rates. Shared transfers with co-tourists is allowed. Boat capacity is subject to coastguard restrictions. It may change from time to time.

12. What are the services and activities available?

- Spa Services
- Diving / Snorkeling
- Dining
- Beach Volleyball
- Frisbee
- KTV Room
- Billiards
- Kids' playhouse
- Water Activities
- Kayak
- Molokini (transparent kayak)
- Stand-up Paddle Board
- Hobie cat Sailboat
- Banana Boat
- Wake Board
- Water Ski

Note: Resort guests are encouraged to bring their own gears/shoes for safety purposes. For guests' convenience and safety, snorkeling gears can be purchased at the Island Resort Boutique. Please check first before you opt to purchase at the resort as the sizes and availability will vary due to limited options in Coron.

13. What assistance can I get from the hotel in case I get symptoms during my stay?

- A designated isolation room is available. Resort nurse and our Emergency Response Team is available 24 hours to provide assistance when needed.
- We have a speedboat on 24 hours standby for any type of emergency.

14. What are the Resort Guidelines?

- Please click on the link below to view the safety guidelines
<https://twoseasonsresorts.com/coron/safetyguidelines/>